FREQUENTLY ASKED QUESTIONS

COSEC

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Version: V1R1

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MATRIX

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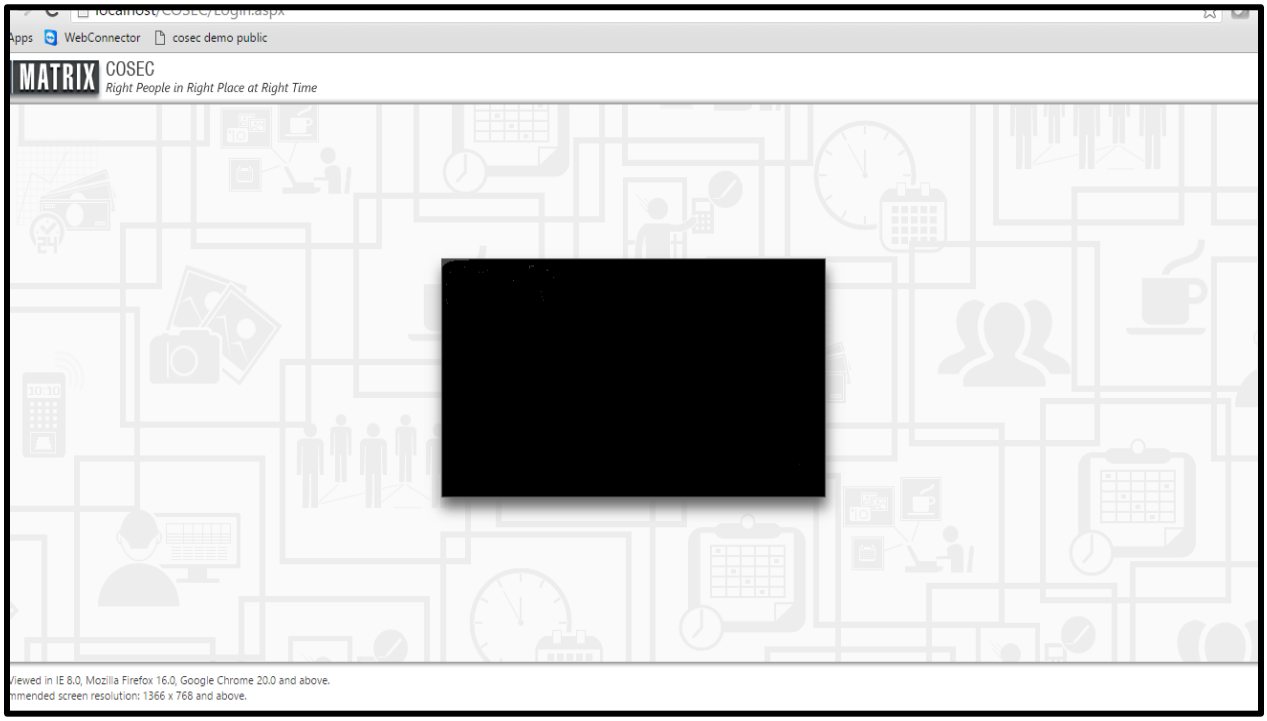
What to do when invisible COSEC Web login page appears?

When COSEC Web Login page (localhost/cosec/login.aspx) loads improperly, it appears something like this:

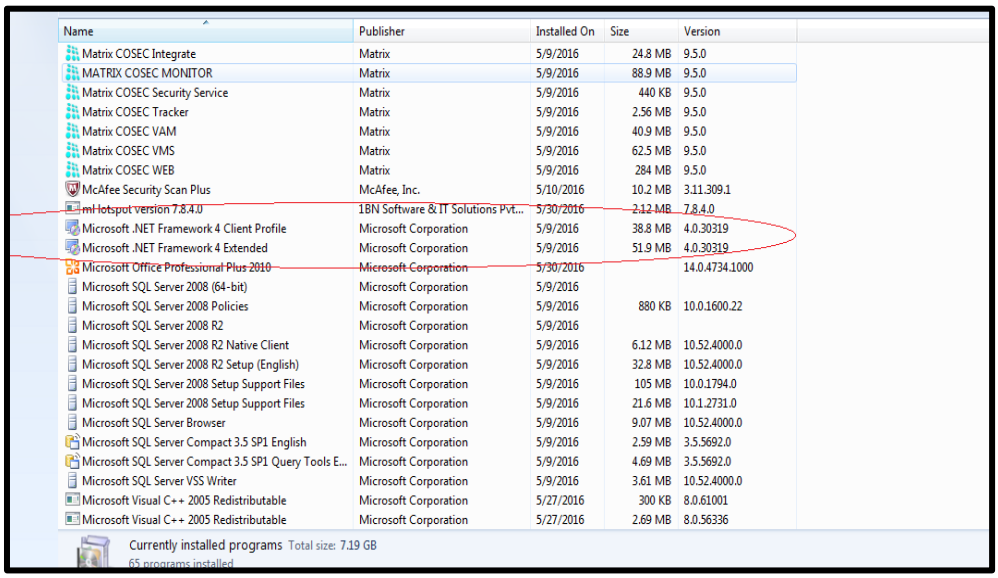


Reason:

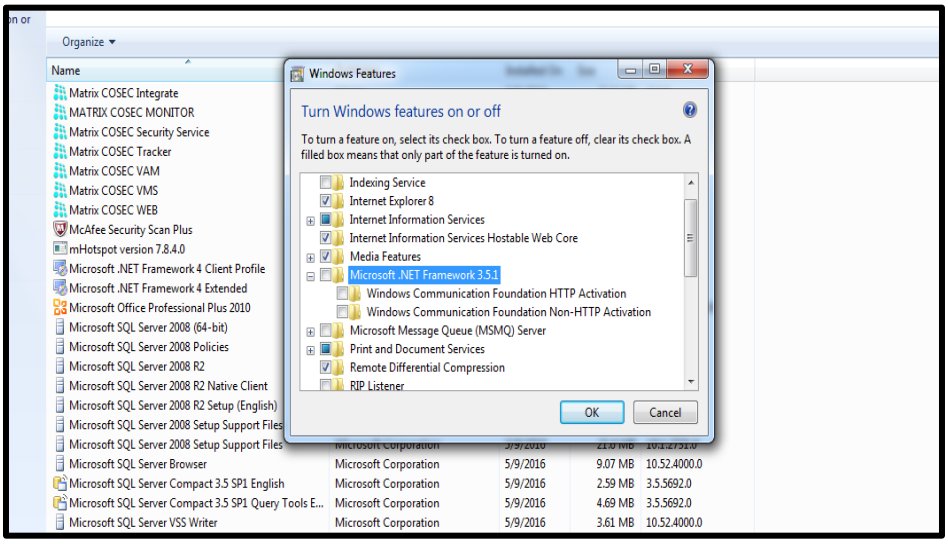
.Net frame work is not properly configured in the server PC due to which cosec application is not visible properly.

Steps to Troubleshoot:

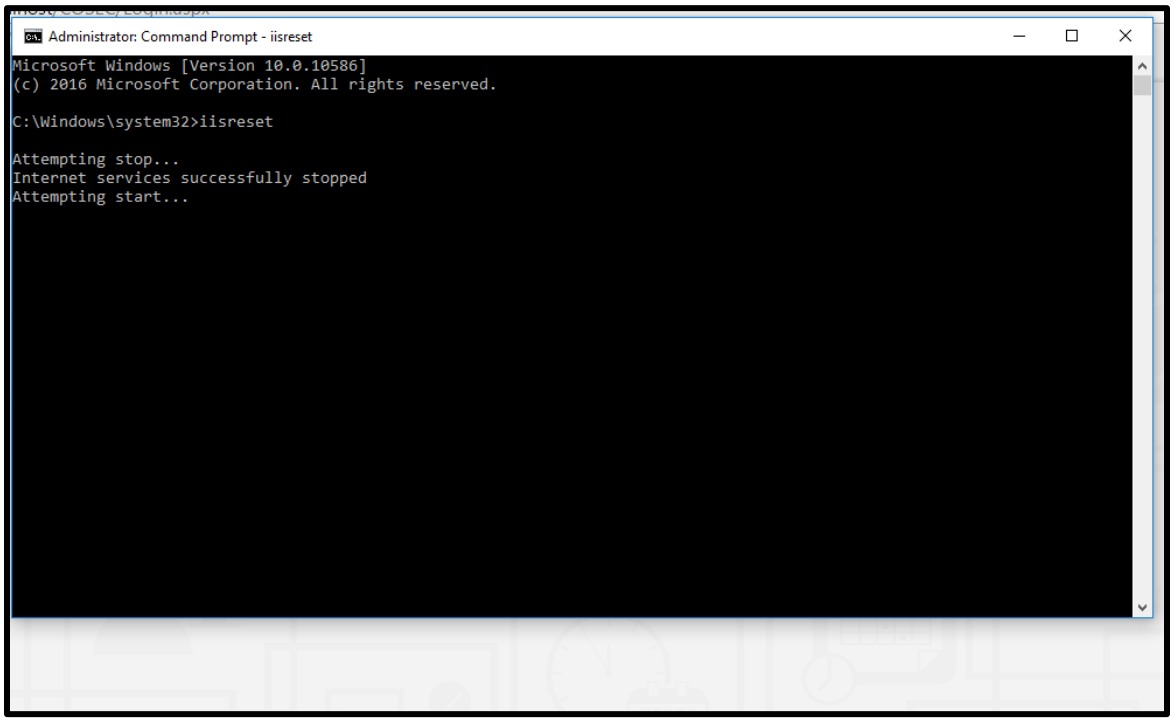
1. Check that the .Net framework (2.0 version upto COSEC V5R8 and 4.0 for version V5R8 onwards) is installed.



2. Check that proper .Net Components are enabled in windows features. If not, then enable it.



3. Reset the IIS through command prompt:



Now, open COSEC Web (localhost/cosec/login.aspx).

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