

# FREQUENTLY ASKED QUESTIONS

COSEC

What  
When  
Which  
Where  
How  
Who  
Why



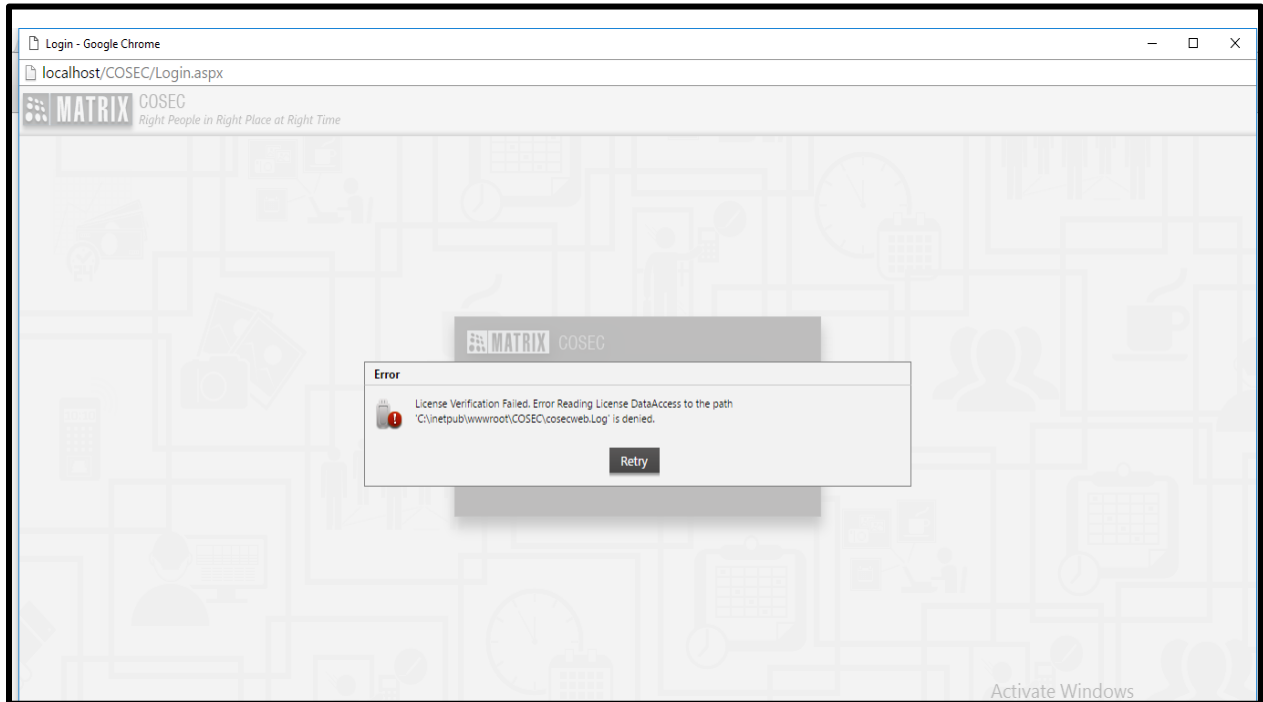
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## How to solve the error 'License Verification Failed' even if COSEC Dongle is connected?

While opening cosec web (localhost/cosec) following error appears even when COSEC dongle is plugged-In.



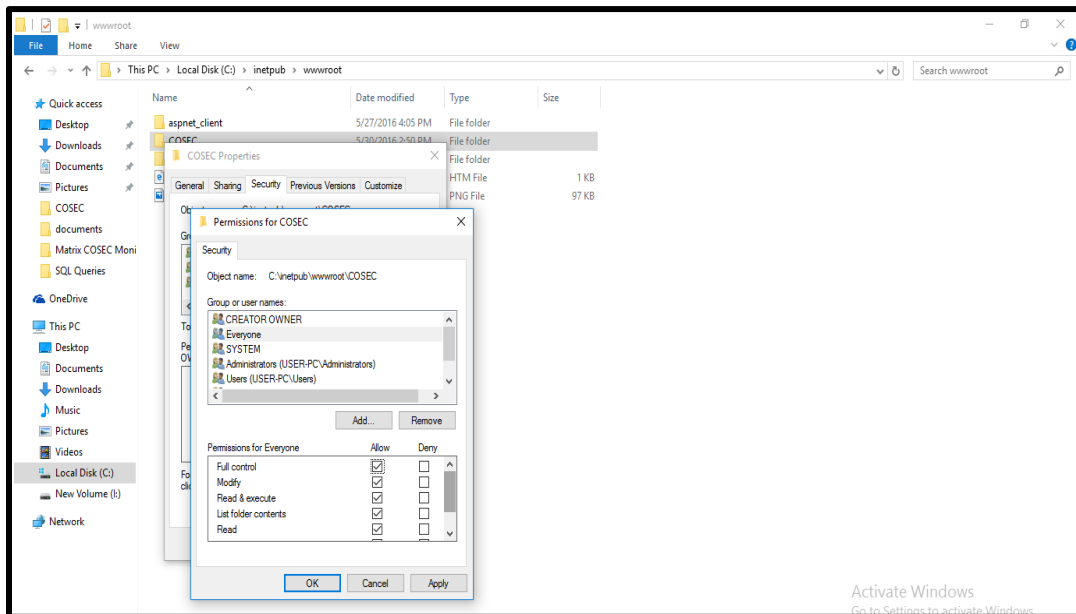
**Reason:**

Cosec application unable to read license information as access to the web file (file type: config) is denied, due to insufficient user rights.

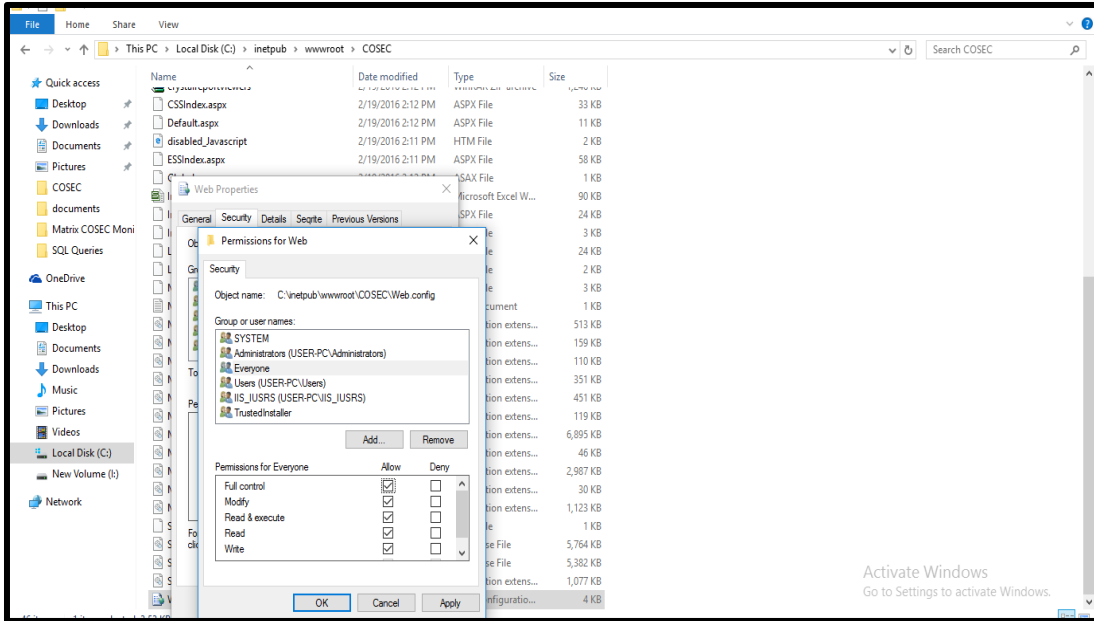
Steps to troubleshoot:

1. Open the following link and give full rights to COSEC folder.

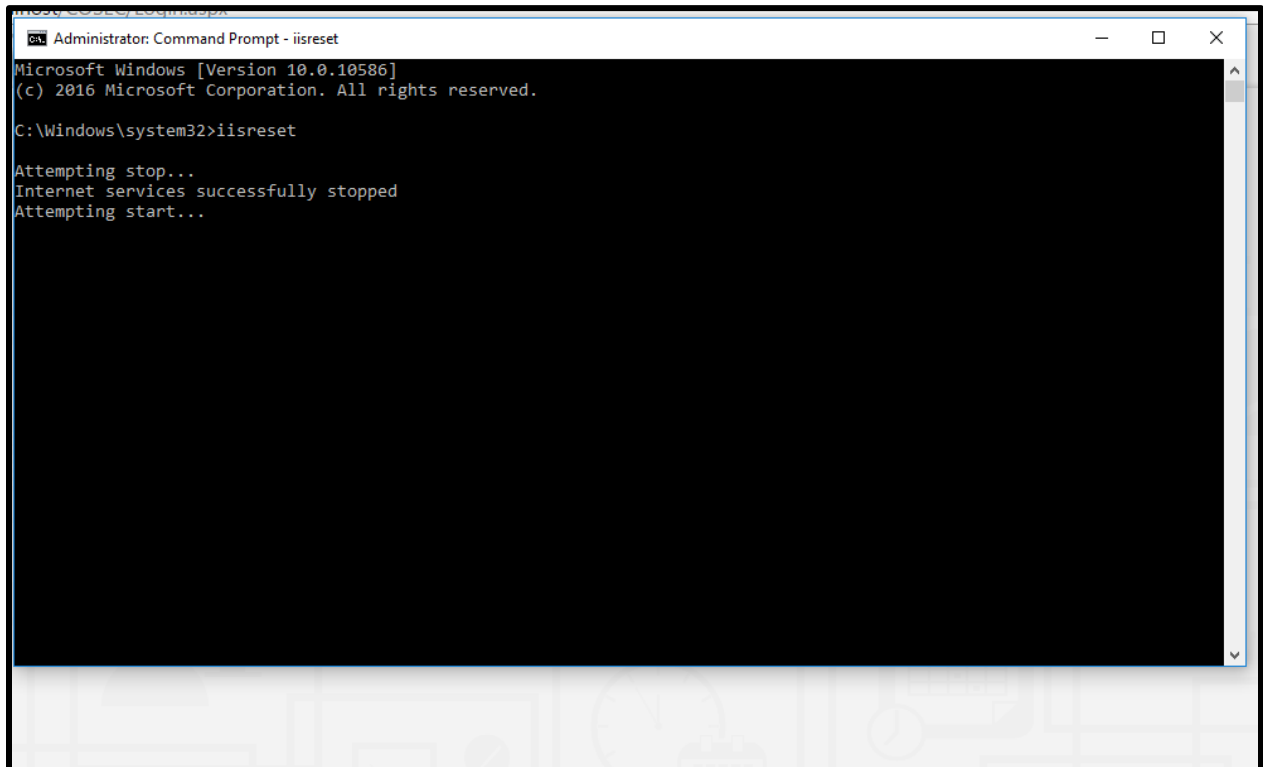
C:\inetpub\wwwroot\COSEC



2. Open COSEC folder and give full rights to Web file (file type: config). Create a user 'Everyone' and give full rights.



### 3. Reset the IIS.



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